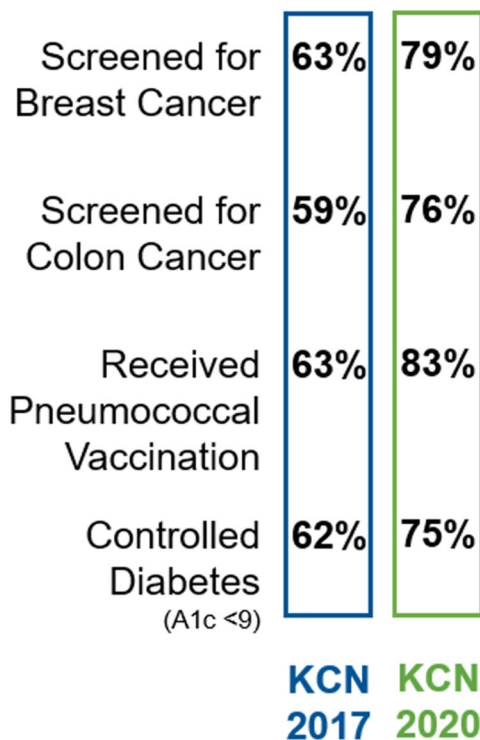


2021 In Review

Quality Improvement

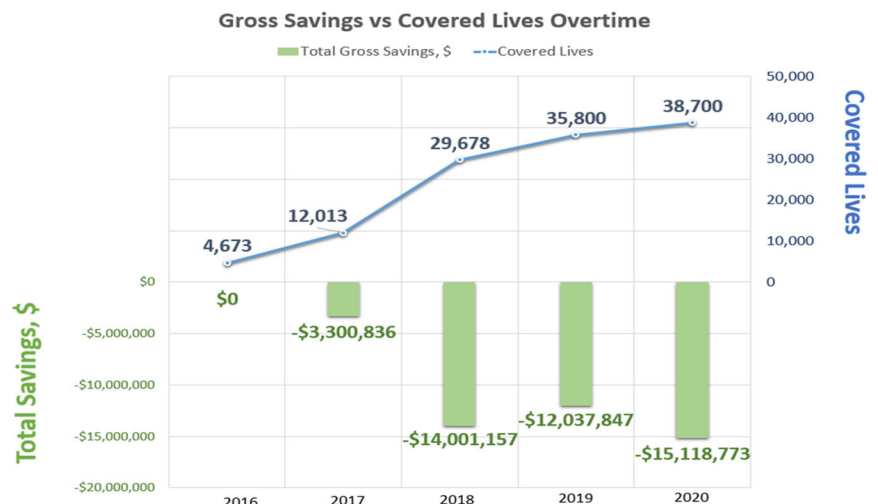
Kootenai Care Network practices have improved the Quality Measures below by at least 15% since the start of the Network, through 2020 validated in 2021



“Change is inevitable. Change for the better is a full time job.” Adlai Stevenson . And such is the case for Kootenai Care Network. In 2021 we continuously improved programs, renewed our Medicare ACO for another 5 years, launched a Medicaid VCO, added 7 critical access hospitals and grew to more than 700 providers. We received our 2020 results for quality and financial performance which confirmed that change is definitely a full time job and you made it happen.

Network Growth and Savings

Kootenai Care Network grew to almost 39,000 lives in 4 years and to 58,000+ covered lives in 2021. KCN also generated over \$44 Million of spend reduction (savings) since inception.



Dr. Brad Brososky



Dr. Karen Cabell
Medical Director



Patricia Richesin
President

In this Issue...

- 2 Medicare ACO and Medicaid VCO
- 3 2021 Committee Highlights
- 4 Chronic Care Management and Care Coordination
- 5 End of Year Wrap Up

Medicare ACO

2020 MIPS Quality & ACO Quality

- Achieved **100% Final Score** as a MIPS ACO
- Maximum possible MIPS adjustment for practice Medicare Part B Payments achieved. Total adjustment of **1.87%** to start January 1, 2022.
- All Quality Reporting completed through the CMS Web Interface (formerly known as GPRO)

2021 ACO Quality Reporting—Begins January 2022

The reporting period starts on January 3, 2022 and will go until March 31, 2022. All ACO participating Primary Care Practices will be asked to designate one or more clinic staff to assist with completing GPRO reporting.

There will be two Webex trainings to kick off the work.



- January 4, 2022: GPRO Measure Training
- January 6, 2022: GPRO Lightbeam Training

Medicaid VCO

Expansion of Kootenai Care Network

- 1 of 11 Value Care Organizations in statewide Medicaid managed care effort
- Launched July 1, 2021
- Added 5 critical access hospitals and their employed providers
- Expanded across 7 counties

Ramp Up and Launch Periods, Medicaid VCO

- Ramp up period July 1—December 31, 2021
- Performance period January 1, 2022 to December 31, 2022
- Kootenai Care Network analytics team chosen to lead statewide analytics work group
- Vitalization of Pediatrics Workgroup on pre-expansion Medicaid population, preparing for expansion population to be included later

Leveraging Resources for Success

By negotiating for a calendar year performance period statewide for Medicaid VCOs, Kootenai Care Network can leverage available resources more efficiently in managing clinical outcomes, quality metric performance, and spend. The messaging becomes more consistent. The work remains the same across all contracts: what is the illness burden of the population we serve and how well are we managing it?

New ACO Agreement Starts January 1, 2022!



Kootenai Accountable Care has successfully completed the application and signing to begin “Pathways to Success”. This will be a renewed 5-year agreement under the Medicare Shared Savings Program.

In 2022, we will welcome Boundary Community Hospital and Syringa Hospital District into our ACO, resulting in a projected growth to over 17,000 covered lives.

2021 Committee Highlights

“The most impressive achievement was setting up Kootenai Value Care as it involved a lot of difficult analysis, extensive communication, and generally heavy lifting by Patt and all the Network staff which then had to pass through all committees and the Board. Truly impressive given the compressed time-line everyone had to work with.” - Dr. Brososky, KCN Board Chair

Contract & Finance Committee—Chair, Dr. Scott Magnuson

◆ Shared Savings Distribution Sub-Committee—Chair, Dr. Mark Borsheim

Highlights:

Implementation of the deficit reserve fund to plan for at-risk arrangements in 2022.

“I am proud of our committee’s ongoing work towards growing our network in a responsible and sustainable manner, helping to ensure that the contracts we enter into reflect our communities and our providers best interests.” - Dr. Magnuson, Contract & Finance Chair

Membership Committee—Chair, Trent Munyer, CRNA

Highlights:

Addition of new Critical Access Hospital Partners to membership in Medicaid Value Care Organization, Kootenai Value Care.

Eight practices added to the Medicare ACO beginning performance year 2022.

Health Information Technology (HIT) Committee—Chair, Dr. Hollie Mills

Highlights:

HIT Committee will begin to look at what EMR vendors are integrated with Lightbeam and their data integrity as we expand the Network. HIT will also be vetting and adopting additional Lightbeam features through the Lightbeam Marketplace.

Quality Committee—Chair, Dr. Kelly McGrath

Highlights:

Introduction of Star Measure quality program, changes to ACO Quality Reporting (understanding eQMs); introduction of new partners to the work including rural community partners working together to improve the health of the population

“Despite the distraction and disruption of the pandemic, the KCN Quality Committee has been able to sustain the necessary focus to move us forward. This not only drives the creation of value that comes from delivering high quality care, it also meaningfully impacts the lives of our patients who live better and healthier lives as a result. All in the KCN should take pride in this.” - Dr. McGrath, Quality Committee Chair

Chronic Care Management and Care Coordination

- Chronic care management :
 - 2,000 patients total enrolled
 - Current actively enrolled 800 patients
 - Reduced Medicare spend by \$220 per patient per month (national average \$70 per member per month)
 - KCN grants and/or MSO services to deliver CCM
- Covid-related ED decompression/admission Aug-Dec 2021
 - Criteria: patients discharge home from ED following administration of Regen-Cov or discharged home on oxygen included in chronic care management initiative led by KCN Chronic Care Management, Camey Yeager, RN, MSN and team
 - Dr. Barb Daugharty returned from retirement as physician lead and telehealth support; Dr. Maggie Greene and others assisting with case reviews
 - 300+ patients engaged
 - 80% of patients avoided hospitalization or return to ED; avoiding >1,400 bed days to date
- Workgroups in pediatrics, obstetrics, chronic care management, risk stratification
- Care coordination across the continuum
 - Network-led initiatives in telehealth and ambulatory delivery innovations across all providers
 - 15 clinical pathways influencing cost of care and clinical outcomes
 - Medicare ACO score 100% Care Coordination/Patient Safety
 - Care coordination with Commercial and Medicare Advantage plans

\$1.32 Million in Medicare spend management on 500 patients

For chronically ill patients enrolled in CCM:

ED visits
Admissions
Readmissions
Medication adherence
Patient engagement



\$5.1 Million (low end) in Multi-Payer spend management for 240 patients; plus bed availability for non-Covid services

\$3.4 Million spend management at 1% of total spend minimum for care coordination and specialty engagement in clinical pathways



End of Year Wrap Up

Provider Engagement Reminder!

For practices to achieve the maximum amount of Shared Savings:

- All KCN Providers are required to attend one Board Approved Meeting, one Board Approved Education Meeting, completion of the annual Provider Survey.
- All Staff and providers are also required to complete annual compliance training. Practices need to submit the Compliance Attestation found at kootenaicarenetwork.org by **December 31, 2021**.

2021 Engagement Criteria	PCP Weight	Specialist Weight
Attend one Board Approved Meeting	25%	25%
Attend one Board Approved Educational Event	25%	25%
Compliance Attestation (One per Practice) > Available Now at KootenaiCareNetwork.org	25%	25%
Survey Completion > Emailed to all Providers 10/14/21	25%	25%

All Compliance Attestation forms should be sent in to kootenaicarenetwork@kh.org.

Quality Care Gaps Remaining!

2021 Performance Measures <i>Data as of Dec 3, 2021</i>	Population	Current Score	Target	Patients to Goal
Breast Cancer Screening	4,606	74%	80%	283
Colorectal Cancer Screening	8,231	73%	79%	530
HbA1c Poor Control (lower is better)	1,216	31%	20%	243
HbA1c Testing	1,216	93%	91%	0
PacificSource IOA/CHA	2,088	33%	55%	687

Committee Calendar

Board of Directors, Dr. Brad Brososky, Chair

1st Wednesday of Month, Noon to 1:30 p.m.

Primary Care Service Line Collaborative, Dr. Karen Cabell, Chair

1st Thursday of Month, 7:00 to 8:00 a.m.

Shared Savings Distribution Sub-Committee, Dr. Mark Borsheim, Chair

2nd Monday of Month, 5:30 to 6:30 p.m.

Health Information Technology Committee, Dr. Hollie Mills, Chair

2nd Thursday of Month, 7:00 to 8:00 a.m.

Quality Committee, Dr. Kelly McGrath, Chair

3rd Wednesday of Month, Noon to 1:00 p.m.

Contract & Finance Committee, Dr. Scott Magnuson, Chair

4th Monday of Month, Noon to 1:00 p.m.

Practice Operations Practice Leaders

Last Wednesday of Month, Noon to 1:00 p.m.

Membership Committee, Trent Munyer, CRNA, Chair

Last Wednesday of Month, 5:30 to 6:30 p.m.

The meetings of Kootenai Care Network are open to all members of the network. If you are interested in attending, let us know as schedules may be subject to change to accommodate holidays or special events.

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